

L2P Volunteer Learner Driver Mentor

Code of Conduct in the L2P Program

As a Mentor in the NSCC L2P Program, I commit to adhering to this Code of Conduct to ensure a safe, respectful, and supportive environment. Any violation of this Code may result in immediate dismissal from the program.

1. Professional Appearance

I agree to:

- Maintain a neat, clean, and tidy appearance at all times.
- Wear enclosed footwear during all driving sessions.
- Adhere to a high standard of hygiene.
- Follow staff appearance standards when attending public functions representing the program.

2. Appropriate Role Behaviour

I will:

- Avoid entering the Learner Driver's home.
- Refrain from providing financial assistance to the Learner Driver, their family, or friends.
- Focus solely on supporting, guiding, and assisting the Learner Driver in achieving their driving goals.

3. Communication

I will:

- Notify the Learner Driver as soon as possible if I need to cancel a driving session (preferably with 24 hours' notice).
- Arrive on time and at the agreed meeting location.
- Ensure written and verbal communication is clear, friendly, respectful, and non-threatening.

4. Respect and Conduct

I will:

- Build a relationship with the Learner Driver based on mutual respect and commitment.
- Represent the NSCC and the L2P Program positively at all times.
- Address any program concerns internally, following the grievance policy. Gossip is strictly prohibited.

5. Program Policies and Rules

I will:

- Abide by the Code of Conduct and all rules, guidelines, and policies as outlined by the L2P Program Coordinator and provided in the NSCC Volunteer Handbook.

6. Confidentiality

I will:

- Keep all conversations with the Learner Driver confidential, except when required to report under the Mandatory Reporting requirements.

7. Alcohol, Drugs, and Mobile Devices

I will:

- Never consume alcohol, tobacco, or other drugs during driving sessions.
- Never attend a session under the influence of alcohol or drugs.
- Keep mobile phones and other electronic devices switched off during driving sessions.

8. Personal Information Updates

I will:

- Inform the L2P Program Coordinator of any changes to my address, phone number, or email address.

9. Reporting Concerns

I will:

- Immediately notify the L2P Program Coordinator of any concerns regarding the Learner Driver or the program.

10. Program Participation

I will:

- Participate in any program evaluation processes as required.

Acknowledgement

I, _____, acknowledge that the above Code of Conduct and all associated policies, rules, and guidelines have been explained to me by the L2P Program Coordinator.

I understand that the program vehicle is to be used solely for supervised driving sessions with my Learner Driver, and all other activities are prohibited.

I agree to abide by the NSCC L2P Program's Code of Conduct.

Name: _____

Signature: _____

Date: _____

Witness Name: _____

Signature: _____

Date: _____